

Full Council Meeting



August 2022



Arizona Commerce
Authority

Arizona Department
of Economic Security

Arizona Department
of Education

Arizona Office of
Economic Opportunity

ARIZONA@WORK

Coconino County Success Story

It's true what they say—not all superheroes wear capes.

A partnership between Coconino County Health and Human Services and the Coconino County Workforce Development Board resulted in the availability of WIOA Rapid Response dollars to assist with emergency response and recovery in Coconino County. Add in a collaboration with Home Depot and even more help was provided to residents impacted by the Tunnel Fire when they needed it most. Most recently, Home Depot came to the aid of residents Luis, a licensed contractor, and Lance, who owns a painting company. The two were personally impacted by the Tunnel Fire. They lost their homes and many of the tools used for their businesses. Home Depot was able to provide them with a meaningful discount on the supplies and WIOA Rapid Response funds were used to purchase the items needed to get their businesses back at full capacity. Thank you to Home Depot and the many individuals and organizations across Coconino County that have assisted during the Tunnel Fire response and recovery.



Arizona Commerce
Authority

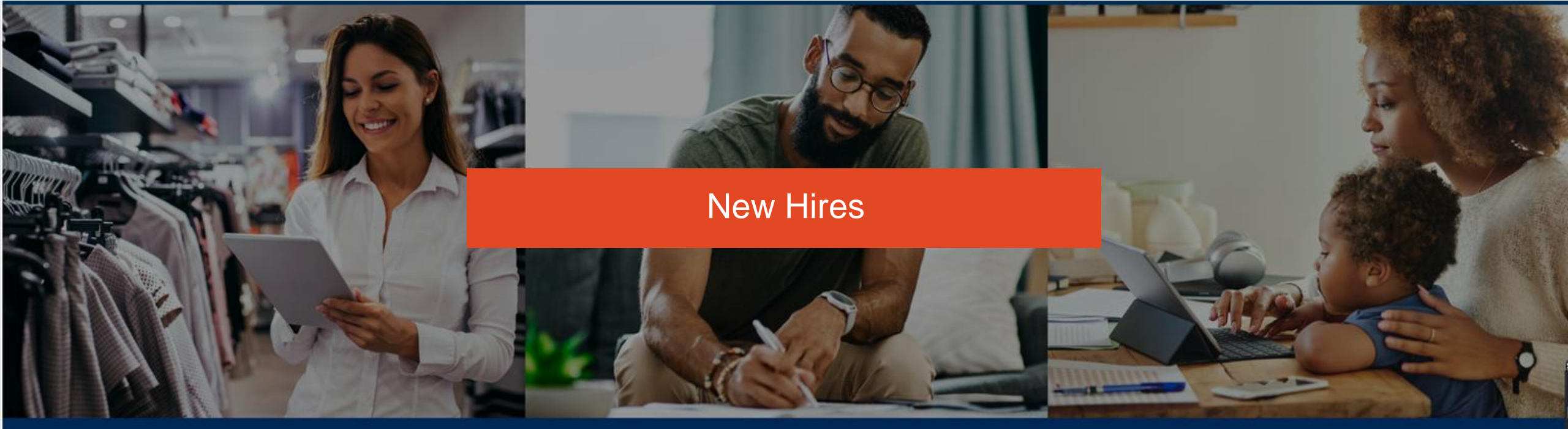
Arizona Department
of Economic Security

Arizona Department
of Education

Arizona Office of
Economic Opportunity

ARIZONA@WORK

Council Staff Updates



New Hires



Arizona Commerce
Authority

Arizona Department
of Economic Security

Arizona Department
of Education

Arizona Office of
Economic Opportunity

ARIZONA@WORK



Stacey Faulkner
Deputy Workforce Administrator
stacey.faulkner@oeo.az.gov
480-904-0826



Erin Gallagher
Council Project Manager
erin.gallagher@oeo.az.gov



Arizona Commerce
Authority

Arizona Department
of Economic Security

Arizona Department
of Education

Arizona Office of
Economic Opportunity

ARIZONA@WORK

Grant Updates



Awards and Applications



Arizona Commerce
Authority

Arizona Department
of Economic Security

Arizona Department
of Education

Arizona Office of
Economic Opportunity

ARIZONA@WORK

➤ Good Jobs Challenge Grant

- \$20 MIL with a focus on Advanced Manufacturing and Construction
- 60 letters of support
- 32 awards granted (509) applications
- No applications from AZ were awarded

➤ AZ Quest Grant

- OEO Submitted August 4th
- \$15 million with a focus on Quality Jobs, Equity, Strategy, and Training- Disaster Recovery
- Statewide Collaborative with 6 LWDBs and 6 Colleges
- Awards in September



National Governors Association 2022 Summer Symposium

➤ Grant Applications

- Council role/responsibility
 - Prepare the future of Workforce

➤ Opportunities for funding and collaboration

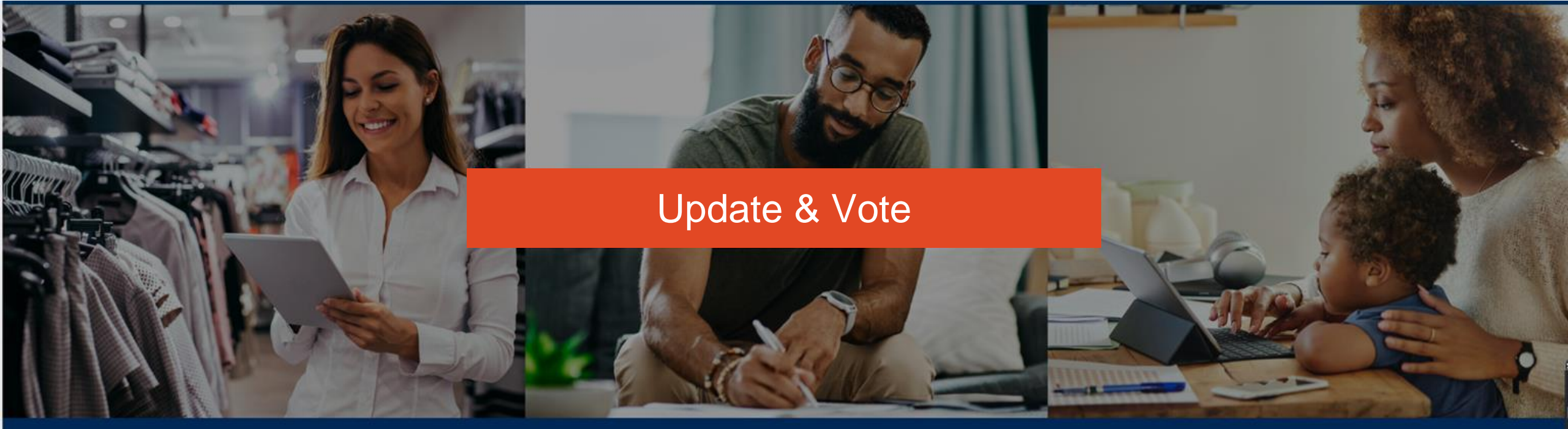
- Support Council priorities
 - Apprenticeships
 - Work Based Learning

➤ Information and sharing

- Best practices across states
- Innovation with grant partnerships
 - K-12 Education
 - Career Planning
 - Virtual Learning



Local Plan Modifications 2020-2024



Update & Vote



Arizona Commerce
Authority

Arizona Department
of Economic Security

Arizona Department
of Education

Arizona Office of
Economic Opportunity

ARIZONA@WORK

Local Plan Modification Updates 2020-2024

- Local Plan Modification Cycle Overview
- Project Overview and Approach
 - Timeline/Expectations
 - DES Review Process
 - Status Update



Status Update

LWDB	Plan Modification Status
City of Phoenix	Initial Compliance Review Complete
Coconino	Extension Request Submitted
Maricopa	Initial Compliance Review Complete
Mohave / La Paz	Pending Public Comments
Nineteen Tribal Nations	Extension Request Submitted
Northeastern	Extension Request Submitted
Pima	Initial Compliance Review Complete
Pinal	Recommending for Committee Approval
Santa Cruz	Initial Compliance Review Complete
Southeastern	Initial Compliance Review Complete
Yavapai	Recommending for Committee Approval
Yuma	Initial Compliance Review Complete



Request for Extension

➤ NEAZ

- LWDB Executive Director resignation
- Extension will allow time for hiring and coordination
- Extension Deadline: **October 14th**

➤ Coconino

- LWDB members and staff turnover
- Extension Deadline: **October 14th**

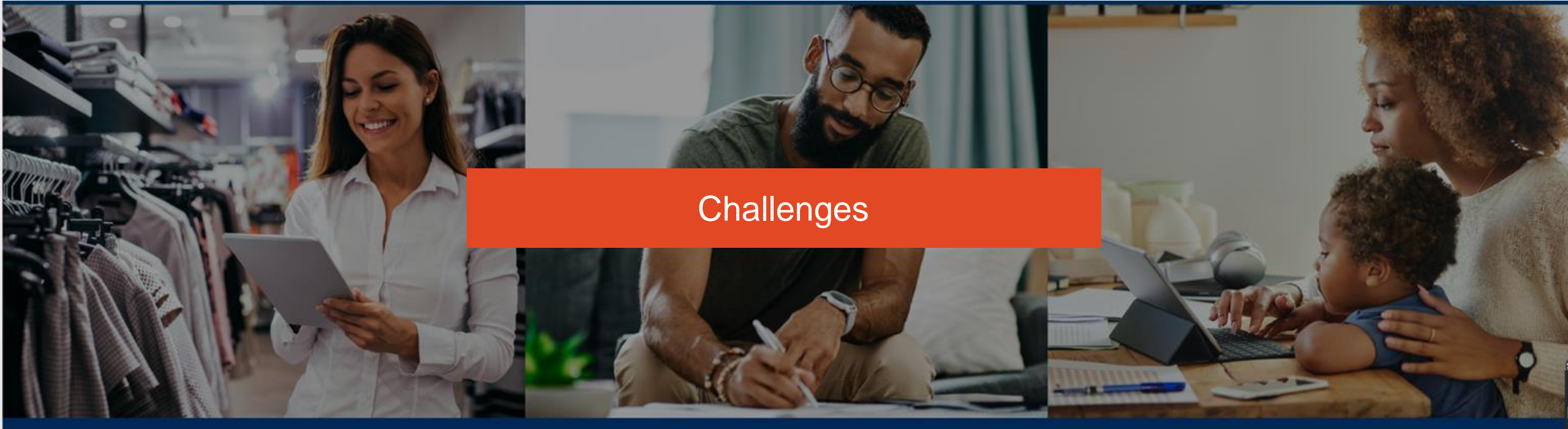
➤ NTN

- Staff turnover
- Compliance
- Local Plan still in progress
- Extension Deadline: **November 18th**

Action Item: Approve extension requests and completed Local Plan Modifications for Pinal and Yavapai



Local Workforce Development Board



Challenges



Arizona Commerce
Authority

Arizona Department
of Economic Security

Arizona Department
of Education

Arizona Office of
Economic Opportunity

ARIZONA@WORK

NTN Update - Fiscal Agent Designation

- In 2019, the NTN LWDB was the designated Fiscal Agent
- Funds were distributed to each of the 13 Tribes
 - DOL found this lack of a single entity to function as the Fiscal Agent non-compliant:
 - Conflict of interest
 - No oversight to ensure compliance
- DES instructed NTN to designate one entity as the Fiscal Agent



NTN Update - Fiscal Agent Designation

- In 2021, the NTN designated the Pascua Yaqui Tribe (PYT) as the Fiscal Agent for Program Year 2021
- In May 2022, PYT notified the NTN that PYT could not serve as the Fiscal Agent
- On June 29, 2022, the NTN designated Local Arizona First (LFA) as the designated Fiscal Agent
- On August 1, 2022, LFA notified the NTN that LFA could not serve as the Fiscal Agent



NTN Update - Fiscal Agent Designation

- On August 3, DES provided an alternative option for the NTN where DES will conduct a competitive procurement to identify an entity for the NTN to designate as the Fiscal Agent.
 - NTN has also reached out to Phoenix Indian Center
- Impact on NTN Funding
 - DES issued subawards for PY21 adult and youth funding to the 13 tribes
 - The Salt River Pima-Maricopa Indian Community has agreed to accept funds to pay for NTN Board activities and staff through September.
 - Currently DES cannot issue allocated funds for dislocated worker services as there is no entity designated by the NTN to receive these funds

Questions?



Arizona Commerce
Authority

Arizona Department
of Economic Security

Arizona Department
of Education

Arizona Office of
Economic Opportunity

ARIZONA@WORK

Committee Reports



Strategic Communications & Partnerships Committee



Arizona Commerce
Authority

Arizona Department
of Economic Security

Arizona Department
of Education

Arizona Office of
Economic Opportunity

ARIZONA@WORK

Strategic Communications and Partnership Committee

➤ 2 vacancies

- Chair- Bill Gates, Maricopa County Supervisor
- Audrey Bohanan, Adelante Healthcare
- Will James, Centene
- Brian Rice, Honor Health

➤ Annual Council Convening

- December 8th, 2022
- West-MEC Southwest Campus in Buckeye (Verrado and I10)
- Registration and survey link will be sent



Strategic Communications and Partnership Committee

- **ARIZONA@WORK Branding Policy**
 - Identifies who can use the brand
 - Describes how ARIZONA@WORK should utilize the brand

- **Next Steps**
 - Complete DRAFT of Brand Policy - September 2022
 - Review DRAFT with stakeholders - September 2022
 - Post post for public comments - October 2022



Committee Reports



Measuring Effectiveness
&
Performance Excellence



Arizona Commerce
Authority

Arizona Department
of Economic Security

Arizona Department
of Education

Arizona Office of
Economic Opportunity

ARIZONA@WORK

Measuring Effectiveness and Performance Excellence Committees

- New Performance and Accountability Committee
 - Combined PEC and MEC Committees
 - Revised Mission Statement
 - Full membership, no vacancies



Performance and Accountability Committee

Mission Statement: Ensure the development and operation of a highly integrated, job-driven workforce service delivery system that contributes to the growth of Arizona's economy by matching the employment needs of job seekers and employers' current and future needs for skilled labor. This includes ensuring the development of a fully integrated model of service delivery, focusing on continuous evaluation and improvement of services, and ensuring the workforce system is efficiently and effectively using data to monitor performance and engage in continuous system improvement by identifying metrics to measure effectiveness. Efforts will include effective outreach, business engagement, identifying training opportunities, and ensuring access to services for all segments of the population.



Arizona Commerce
Authority

Arizona Department
of Economic Security

Arizona Department
of Education

Arizona Office of
Economic Opportunity

ARIZONA@WORK

Members

- John Walters Senior Branch Manager, Liberty Mutual
- Dennis Anthony Chair, Arizona Apprenticeship Advisory Committee
- Jeff Fleetham Director, Arizona Registrar of Contractors
- Larry Hofer VP, Human Resources Cox Communications
- Sheryl Hart Title II, Adult Education
- Kristen Mackey Title IV, DES - Vocational Rehabilitation

Action Item: Vote to approve the Performance and Accountability Committee, combined members and new mission statement



Arizona Commerce
Authority

Arizona Department
of Economic Security

Arizona Department
of Education

Arizona Office of
Economic Opportunity

ARIZONA@WORK

Measuring Effectiveness and Performance Excellence Committees

➤ Council Annual Report

- Includes performance of Title Programs and Community College Districts
- Due December 1st (AZ Legislature and Governor's Office)
- Committee Review by September 30th, 2022
- Approve and Distribute by December 1, 2022



Committee Reports



Quality Workforce



Arizona Commerce
Authority

Arizona Department
of Economic Security

Arizona Department
of Education

Arizona Office of
Economic Opportunity

ARIZONA@WORK

Quality Workforce Committee

➤ 1 vacancy

- Chair- Audrey Bohanan, Adelante Healthcare
- Thomas Winkel, AZ Coalition for Military Families
- Karla Moran, SRP
- Greg Anderson, Summit Healthcare
- Jackie Elliott, Central AZ College

➤ Accomplishments

- State Plan Strategies
- ETPL and Formula Allocations Policy
- Journey Map and Closeout



Quality Workforce Committee

➤ Lessons Learned

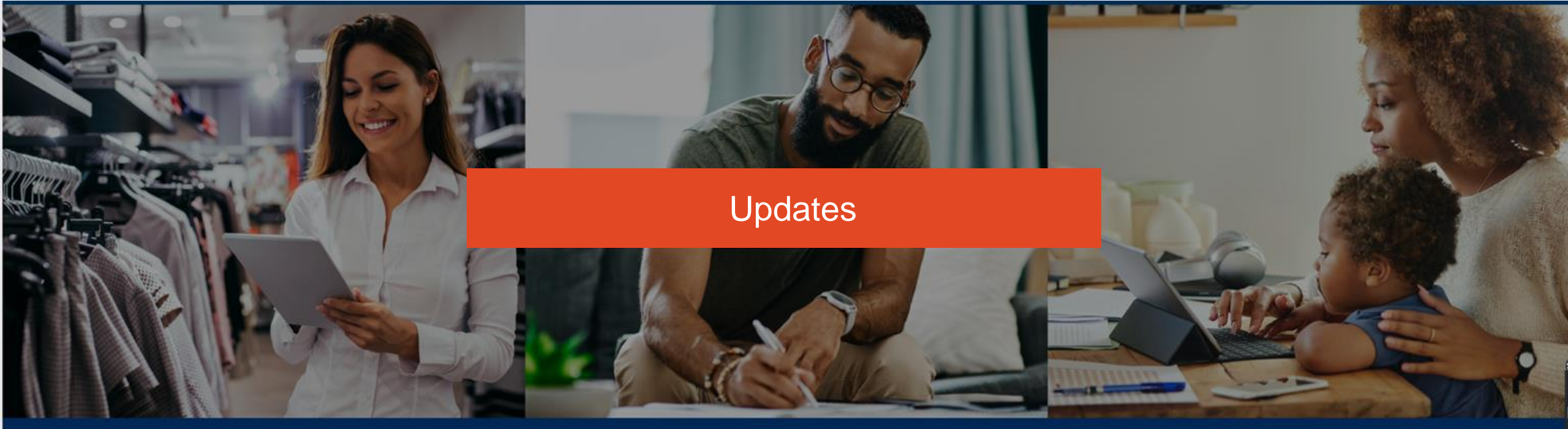
- Manage and Share Employer Relationships
- Process Improvement
- Integrated Service Delivery

➤ ACRC Updates

- Renewal of program for 1 year while issuing RFP
- Additional companion assessment and skill development in **Digital Literacy** - foundational level available beginning August
- July 2022 ACRCs earned exceeds July 2021
- Professional Skills certificate trending with active partners
- ARIZONA@WORK statewide participation faltering since COVID
- AZ@WORK enrolled 150 vs. 600 from other partners Jan-July '22



Workforce Arizona Council



Updates



Arizona Commerce
Authority

Arizona Department
of Economic Security

Arizona Department
of Education

Arizona Office of
Economic Opportunity

ARIZONA@WORK

2021 Council Priorities

Strategic Communications and Partnership Committee	Performance Excellence Committee	Measuring Effectiveness Committee	Quality Workforce Committee
Implementation of State Plan Strategies	Implementation of State Plan Strategies	Implementation of State Plan Strategies	Implementation of State Plan Strategies
ARIZONA@WORK Brand Policy	Certification and Continuous Improvement of One-Stop Centers	Performance Indicator- Serving Employers	Training Provider and Program Eligibility- ETPL Policy
Digital Communications Strategies	Council Policy Alignment	Technology Plan Updates	Formula Allocation Policy
Council Annual Report (communication and distribution strategy)	Effective Local Boards	WIOA Performance Report	Regional Planning
Annual Council Convening	Local Board Recertification	Council Annual Report	Federal Funding Roadmap
	Local Plan Review		

***Ongoing WIOA/Council activity completed or to be completed this cycle**

***Completed**



Arizona Commerce Authority

Arizona Department of Economic Security

Arizona Department of Education

Arizona Office of Economic Opportunity

ARIZONA@WORK

New Suggested Priorities- 2023

- Broadband
 - Surface Transportation Construction
 - Electric Vehicle Charging Infrastructure
 - Digital Equity
- Apprenticeship
 - Healthcare Pipeline
- Work Based Learning
- Integrated Service Delivery
- Youth Services
 - CTE
 - STEM
 - K-12 Education
- Semiconductor and Advanced Manufacturing
- Rural/Tribal Workforce Development
- WIOA Reauthorization
- Research and Evaluation- WIOA Continuous Improvement

**What are we
missing?**



Workforce Arizona Council



Upcoming Meetings



Arizona Commerce
Authority

Arizona Department
of Economic Security

Arizona Department
of Education

Arizona Office of
Economic Opportunity

ARIZONA@WORK

Upcoming Committee and Council Meetings

- Strategic Communications & Partnership Committee: October 25th
- Quality Workforce Committee: November 1st
- Performance and Accountability Committee: November 10th
- Executive Committee: November 15th
- Full Council: November 29th



Questions & Comments



Arizona Commerce
Authority

Arizona Department
of Economic Security

Arizona Department
of Education

Arizona Office of
Economic Opportunity

ARIZONA@WORK